

DSA Service Award Nominee

Donna Warren

Donna Warren has been a claim adjuster since 1969 and started her adjusting career in California. She has experience handling auto, homeowner's, commercial liability, garage liability and worker's compensation claims. While working in California, she served as a worker's compensation hearing representative.

Donna is also experienced in handling litigation files and has earned the SCLA (Society of Claims Law Associates) designation. In addition, she is a licensed Private Investigator.

Donna was employed by Allstate Insurance for 33 years and took an early retirement in 1995. At that time, she formed her own company, Professional Claim Adjusters. She saw a need in the industry to provide reliable independent claim investigations as well as quick access to police theft and accident reports. She founded her company to fill that niche and today her company covers investigations for the whole state, with representatives in East, Middle and West Tennessee. Her company also handles background checks, secures driver license history and has specialists to complete accident scene investigations.

Donna is a past member of the Southern California Claims Association and served as the association's first female President. She also served as editor for the association and produced a newsletter for the members.

When Donna moved to Tennessee in 1981, she joined the Nashville Claims Association and produced a newsletter for the association for the next few years. In 2006, Donna became active in the Nashville Claims Association again and started a second newsletter for the association members. Donna regularly attends claims meetings and has served on various committees during her years with the association. This year, she assisted on the NCA Directory committee and is the Graphics Chairman for the 2008 TCA Convention.

Donna is a talented photographer and enjoys this hobby while traveling. She has assisted the Nashville Claims Association this past year in taking member photos for the directory and photos for the newsletter and 2008 TCA Convention events.

Donna is also active in church work and produces a weekly program for the congregation of her church. She has served as a youth leader, a teacher in the Women's Sunday Meetings, Secretary of the Women's Church group and a Church Employment Specialist. She also served as a Church Genealogy librarian every Saturday for about 10 years.

Donna has achieved success in her insurance claims career as well as success in establishing and maintaining her own company and providing quality claims investigations for insurance companies. Her success along with her willingness to serve and lend her talents to the community as well as claims associations over the years qualifies her for the 2008 Distinguished Service Award.